

TELESCOPIC SEATING • OWNER HANDOVER

Owner's Maintenance Guide

Your telescopic seating system is engineered for a 25–30 year service life — but that lifespan depends on how it's operated and looked after day to day. This guide gives your facility team everything you need between professional service visits.

FROM

Scott Augustine
TaLedi Distribution

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TaLedi Distribution

Authorized Hussey Seating Company & Hussey Seatway dealer • British Columbia • Yukon • Northwest Territories • Nunavut

COVER

Your telescopic seating system is engineered for a 25–30 year service life — but that lifespan depends on how it's operated and looked after day to day. This guide gives your facility team everything you need to run the system correctly, catch small problems before they become expensive ones, and keep your warranty intact.

This guide covers Hussey MAXAM and MAXAM+ telescopic systems, the most common installations in our territory. Notes are flagged where MXP arena platforms, Seatway TP systems, or MAXAM 1 portable bleachers differ.

What this guide is not: a replacement for professional inspection. Your seating carries a professional inspection requirement (see *Your Service Schedule*) that must be performed by a qualified professional. This guide is your team's layer *between* those visits.

YOUR SERVICE SCHEDULE

Your Service Schedule

Keeping to this schedule is not just good practice — it's an owner obligation, and parts of it are conditions of your warranty coverage.

WHEN	WHAT	WHO DOES IT
Every open/close	Clear the track, watch the bank for square, follow the correct locking sequence (see <i>Operating Best Practices</i>)	Your trained operators
Before every event / season	Visual inspection checklist (see <i>Visual Inspection Checklist</i>)	Your facilities staff — no tools required
After heavy use	Post-event walk-through (see <i>Visual Inspection Checklist</i>)	Your facilities staff
Annually	Routine inspection and required maintenance	Your staff or a service contractor
Year 2 and Year 4 after installation	Professional inspection — required to maintain your 5-year parts-and-labour warranty coverage	Factory Certified Installer or factory-trained personnel — TaLedi coordinates
As requested	Certification of inspection for your local building authority	You submit; TaLedi can supply documentation

Your inspection label. Every bank carries an inspection label showing the "Next Service Due" date, updated at each annual inspection. If that date has passed, book a service visit before the next event. The label also carries your service contact information — that's who to call (see *Who to Call*).

Seatway TP owners — stricter rule. Your guarantee *requires* professional servicing every two years by Hussey Seatway or its appointed dealer (TaLedi). A missed servicing visit voids the guarantee.

Book Year 2, 4, and onward at handover and keep the records.

Keep your records. Warranty coverage requires the product to be maintained per the manufacturer's operating and maintenance procedures. A simple binder (or shared folder) of inspection dates, completed checklists, and service invoices is your proof — and your protection.

KNOW YOUR SYSTEM'S WEAK POINTS

Know Your System's Weak Points

These are the components that wear or fail first in the field, what the failure looks like, and whether your team can act on it or should call for service.

COMPONENT	WHAT FAILURE LOOKS LIKE	YOUR ACTION
Power pendant cord & plug	Crushed or pinched plug; intermittent power operation	Prevent it: never rest the skirt board on the cord — always use the support bar. If damaged: service call
Frames & rollers (understructure)	Bank comes out crooked, binds, grinds, or won't travel evenly	Stop using the system immediately and call for service. Bent frames come from track obstructions or people climbing the closed face — both preventable
Row locks & spring catches	A row won't lock into position, or the fold-down front rows won't stay closed during stowing	First check your sequence (see <i>Operating Best Practices</i>) — most "failed locks" are sequence errors. If a lock still won't engage on the correct sequence: service call
Deck boards & decking joints	Loose or squeaking deck sections; visible gaps at joints; loose screws at aisle joints	Note the location and book service . Keep spectators off any visibly loose section
Nose strips & end caps	Loose, cracked, or missing plastic caps at deck edges and aisle steps	Trip hazard — cordon the row if a cap is missing, and book service
Guardrails & rail sockets	Rail moves in its socket; loose end rails	Check by hand during your walk-through. Any movement: service call — guardrails are life-safety components, don't improvise a fix
Intermediate aisle steps & aisle fillers	Steps or fillers not fully seated after setup	Owner-actionable: re-seat them before the system moves or spectators arrive. Loose steps scratch gym floors; loose fillers trip people

COMPONENT	WHAT FAILURE LOOKS LIKE	YOUR ACTION
Drive system & motors	Unusual noise, bank travelling out of square, motor running the wrong direction	Stop and call for service. Never force a binding bank — recovering a bent frame mid-deployment costs thousands; stopping early costs minutes
Aisle lights (where fitted)	Dead lamps or flickering	Lamps are consumable (not a warranty item). Persistent electrical faults: service call
Safety-walk tread & labels	Worn or peeling anti-slip tread on steps; illegible safety labels	Book service — tread and labels are inexpensive to renew and matter in a liability review

The rule of thumb: your team *prevents and detects*; the service team *repairs*. Telescopic understructure is engineered equipment — improvised repairs can create hazards and void your warranty.

VISUAL INSPECTION CHECKLIST

Visual Inspection Checklist

No tools required — just eyes and ten minutes. Run the **pre-season** version before your first event of each season; run the **post-event** version after tournaments, assemblies, or any heavy-use day.

Pre-Season Walk-Through (system fully open)

- ☐ Walk the full length of the bank: every row locked, deck level, no visible sag
- ☐ Push-test guardrails and end rails by hand — no movement in sockets
- ☐ All aisle steps present, seated, and even; anti-slip tread intact
- ☐ Aisle fillers seated flush — no rocking underfoot
- ☐ No missing or cracked end caps, nose strips, or deck-edge protectors
- ☐ Deck surfaces clean — no drink spills, tape residue, or debris in seat hinges
- ☐ Seats fold and lock smoothly on a sample row at each end and the middle
- ☐ Power pendant cord undamaged along its full length; plug intact
- ☐ Check the inspection label: is the "Next Service Due" date still ahead of you?
- ☐ Underneath (from the front, system open — do not go under a moving or unlocked bank): no visible bent members, hanging wires, or objects lodged in the understructure
- ☐ Floor area in front of and behind the bank clear of stored equipment

Post-Event Walk-Through (before closing the system)

- ☐ Track and footprint clear: no bottles, clothing, or debris on the floor path
- ☐ No new damage — kicked-loose caps, cracked seats, bent rails
- ☐ Seats folded in the correct bottom-up sequence, all rows fully stowed
- ☐ Skirt board resting on the support bar — **not** on the power cord

- ☐ Closed face flush and even (an uneven face means a row isn't fully stowed — reopen and re-stow, don't force it)
- ☐ Anything found gets written down: date, location on the bank, what you saw

Found something? Don't wait for the annual inspection. Small issues — one loose cap, one sticky lock — are quick service visits. The same issues ignored for a season become structural repairs.

Operating Best Practices

The sequence rules — and why they exist

Hussey's printed instructions on your unit specify **top-down to open, bottom-up to close**. This is mechanical, not arbitrary:

- **Opening (deploying seats):** start at the **top row** and work down. Each row of folded seats nests behind the row above it when stowed. Try to lock a lower row first and the folded row behind it physically blocks the lock from engaging.
- **Closing (stowing seats):** start at the **bottom row** and work up. Fold from the top first and the next row up has nowhere to nest.

When your staff understand *why*, the rules stick. Train every new operator on the sequence before they touch the controls.

Every deployment

1. **Clear the track first.** Walk the bank's full footprint before opening or closing. Remove anything not part of the floor plan — a single trapped water bottle can bend a frame.
2. **Skirt board on the support bar.** Never rest it on the power cord — a crushed pendant plug is the single most common repeat failure in the field.
3. **Watch the bank for "square."** During powered movement, watch from the side. The bank should travel out evenly. If you see it bend or turn, **stop immediately**. Stopping costs minutes; a bent frame costs thousands.
4. **Verify steps and fillers are seated** before spectators arrive or before any further movement.

Hard rules — never

- **Never let anyone climb the face of a stowed bleacher.** The closed face is not load-bearing. The system carries spectator loads only when **fully extended and locked**. Climbing bends frames; bent frames become structural failures. This is the number-one preventable damage cause in school gyms.
- **Never operate over an unverified track.** Five seconds of checking beats a five-figure repair.
- **Never force a binding bank.** Binding means something is wrong — stop and call.
- **Never allow spectators onto a bank that isn't fully deployed and locked.**
- **Never skip the professional inspections.** They protect your warranty and your people.

Storage & seasonal care

- **Store closed.** When not in use, keep the system fully stowed — it protects seats, decking, and the understructure from incidental damage.
- **Keep the stored face clear.** Don't lean equipment, mats, or tables against the closed bank, and keep the floor track in front of it clear year-round.
- **Keep it dry and clean.** Sweep the footprint regularly; don't let floor-cleaning water pool at the wheels or track. Clean seats and decks with mild cleaners only — harsh solvents can damage finishes (and fabric cleaned outside the manufacturer's guidelines isn't covered under warranty).
- **Extended shutdowns (summer, renovations):** run the system through one full open/close cycle before returning it to service, using the full pre-season checklist above. If construction dust or trades have been in the space, inspect the track and understructure before the first movement.
- **Renovating the room?** Call before trades work around the bank. Wall attachments, floor anchors, and clearances are engineered — a contractor relocating or "adjusting" any part of the system voids the warranty.

WHO TO CALL

Who to Call

One number for everything. Whether it's a warranty question, a damaged component, an inspection booking, or "the bank is making a noise" — start with TaLedi. We coordinate the service visit, the parts, and any manufacturer involvement on your behalf. Please don't contact the factory directly; routing through us is faster and keeps your warranty file in order.

When you report an issue, include: your facility name, which bank (if you have several), photos of the problem, and roughly when you first noticed it. If you suspect a warranty defect, report it promptly and in writing (email is perfect) — warranty coverage requires written notice within the coverage period, and Seatway systems require notice **within 7 days of discovering a defect.**

Your warranty at a glance

SYSTEM	STRUCTURAL UNDERSTRUCTURE	PARTS & LABOUR	INSPECTION CONDITION
MAXAM / MAXAM+	10 years	First 5 years (materials & freight for the full period)	Year 2 + Year 4 professional inspections
MXP	5 years	Full 5 years	Year 2 + Year 4 professional inspections
Seatway TP	5 years, whole product	Full 5 years parts + labour (electrical controls: 3 years)	Mandatory servicing every 2 years

Coverage runs from the date of installation completion. Damage from misuse, unapproved modification, or missed maintenance isn't covered — which is exactly what the prevention sections of this guide — weak points, inspection, and operating practice — help you avoid.

Prepared by TaLedi Distribution — exclusive dealer for Hussey Seating Company and Hussey Seatway across BC, Yukon, NWT, and Nunavut. From first conversation to final row.

CONTACT

Scott Augustine — TaLedi Distribution

MAIL

scott@taledi.ca

PHONE

587-216-8255

AUTHORIZED DEALER

Hussey Seating Company & Hussey Seatway

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